



Advising

TRIBAL

Project vision:

This project aims to deliver a robust and intuitive student-focused system that validates students' programmes of study in accordance with award regulations and programme requirements in order to provide better coherent information and improve the learner journey with tools that support constructive, purposeful and tailored academic advice.

Project Objectives:

A new Advising system will

- Maintain the reputation of St Andrews by providing tools that lead to excellent guidance on informed module and programme options
- Improve the student experience of participating within the Advising process
- Provide a better tool for Advisers to advise and students to select choices with confidence knowing they are regulation compliant
- Ensure rules dispensations are suitably authorised and logged
- Provide an audit trail to assist any retrospective review
- Completely remove or at least minimise the number of instances of non-compliance

Project Benefits:

Envisaged benefits include

- **Efficiency:** there will be time saved from users having to find and check rules and regulations as these will be built into the system. Efficiencies will also be found in more automation of processes that are currently manual and in acceleration of decision-making and escalation. Staff will be enabled to dedicate more time to providing advice and guidance to students.
- **Better compliance with University regulations and Consumer Protection Legislation:** the new system will incorporate, highlight and enforce the approved curricula and rules so that there will be fewer errors and appeals, less misinformation and academic standards will be upheld.
- **Student satisfaction:** the new system will provide a better tool to guide students in exploring their options for module selections and degree pathways, thereby enhancing their experience at the University and contributing to better student survey and league table results.
- **Staff satisfaction:** the new system will provide a better tool for academics to guide students and will free them up from checking rules and hunting for information. The system will also provide a better tool for administrative staff to maintain the system, access and use Advising data and support academic processes.
- **Reputation:** the new system will help to maintain the reputation of St Andrews by providing excellent guidance to its students. The system will free up time for staff to give advice and have more meaningful discussions with students, instead of rule checking.